This handout covers editing pages in Confluence. To view the accompanying video, please visit: http://youtu.be/kgYi43w6OcI

An Introduction to Wikis

☐ What is a Wiki?

✓ A wiki is a website that allows users to add, edit, and delete information on pages using a standard web browser (i.e., Firefox, Internet Explorer, Safari, etc).

✓ Wikis allow for tracking of content changes. Tracked information includes what content was added, altered, or removed; which user changed the content; and when the content was altered.

✓ Wikis can be public or private; some wikis can share information publicly but allow only a selected group of users to modify content.

 Wikis at Purdue

☐ Blackboard Wiki

✓ Blackboard Learn includes a wiki for individual courses.

✓ Only course instructors and students may add and edit content, and wikis can be restricted to certain groups that are created by the instructor in the course.

✓ Can be directly linked to gradebook, which can allow for easy evaluation of wiki assignments.

☐ Confluence Enterprise Wiki

✓ Confluence is a stand-alone wiki system that can be used for administrative, academic, research, and personal purposes.

✓ Allows for site-level and page-level restrictions on who can view and edit content.

✓ Allows for individuals not affiliated with Purdue University (such as research collaborators) to be given accounts.
### Comparison of Confluence Wiki versus Blackboard Learn Wiki

<table>
<thead>
<tr>
<th></th>
<th>Content Publicly Available</th>
<th>Tracks changes to content</th>
<th>Enrollment in Wiki automatically managed</th>
<th>Integration with Blackboard Grade Center</th>
<th>Allows for non-Purdue contributors</th>
<th>Allows for third-party macros to be installed</th>
<th>Access control can be set at a page level</th>
<th>Attachments-including images, documents, and videos - can be included</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Blackboard Learn</strong></td>
<td>No</td>
<td>Yes</td>
<td>Yes, based on course enrollment</td>
<td>No. Wiki is only available to individuals enrolled in the specific course where the wiki is located.</td>
<td>No</td>
<td>No, only at the wiki level based on group membership</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>Yes, if desired. New spaces by default require users to log in to Confluence first.</td>
<td>Yes</td>
<td>Yes, but only in academic spaces linked with Blackboard.</td>
<td>No</td>
<td>Yes; accounts for non-Purdue contributors must have accounts created by a Confluence administrator.</td>
<td>Yes; however macros must be installed by Confluence Administrator</td>
<td>Yes</td>
<td>Yes; however based on browser, multimedia may have to be embedded on a page using a macro if the browser does not support drag-and-drop.</td>
</tr>
<tr>
<td><strong>Confluence</strong></td>
<td>Yes, if desired. New spaces by default require users to log in to Confluence first.</td>
<td>Yes</td>
<td>Yes, but only in academic spaces linked with Blackboard.</td>
<td>No</td>
<td>Yes; accounts for non-Purdue contributors must have accounts created by a Confluence administrator.</td>
<td>Yes; however macros must be installed by Confluence Administrator</td>
<td>Yes</td>
<td>Yes; however based on browser, multimedia may have to be embedded on a page using a macro if the browser does not support drag-and-drop.</td>
</tr>
</tbody>
</table>
Confluence Terminology

Terms to Know Before Using Confluence

- **Space**: A site within Confluence.
- **Macro**: A small program added to Confluence to expand its capabilities.
- **Global Spaces**: Spaces that can be viewed without logging in to Confluence.
- **Group**: A collection of Confluence users created by a System Administrator.
- **Space Administrator**: A user who can control individual, group level, and global accesses to a space within Confluence. Space Administrators can also add or remove users from the space.

Additional Confluence Information

- **Confluence Site Address**: [http://wiki.itap.purdue.edu](http://wiki.itap.purdue.edu)
- **Confluence Service Page and Information**: [http://www.itap.purdue.edu/learning/tools/confluence](http://www.itap.purdue.edu/learning/tools/confluence)
- **Request a personal or administrative (non-academic) Confluence space**: Complete the consultation request form at [http://www.itap.purdue.edu/learning/staff/resform.html](http://www.itap.purdue.edu/learning/staff/resform.html) or email itap@purdue.edu.
- **Create a Confluence space for an academic course**: [https://www.purdue.edu/apps/Confluence](https://www.purdue.edu/apps/Confluence)